



Payless.com Customer Return Form

Please complete all the information on this form, print, and include with your return item(s)

Customer Information

First Name: _____

Last Name: _____

Email: _____

Telephone: _____

Order information

Original Order Number (found in confirmation email): _____

Shipping Address: _____
Street Address Apt/Suite City State Zip

Billing Address: _____
Street Address Apt/Suite City State Zip

Return Reason (Circle one please)

Product was damaged or defective **when it arrived**

Product was damaged or defective after **I tried it on**

I was shipped the wrong product

Ordered the wrong size

Ordered the wrong color

Changed my mind – found something better

Changed my mind- Order took too long to arrive

Quality- material is not what I expected

Quality- fit was poor (other than size)

Quality- color was faded or uneven

Product was not what I expected

Other- _____